# Securing Florida's Future Together





### Learners to Earners Workforce Solution Seminar

Part 1: Preparing Florida's Future Workforce and What Employers Need to Know

Mark Wilson, President & CEO, Florida Chamber of Commerce

#### **Community Development Partners Are Unifying Florida Business for Good**











Holland & Knight















Contact Aaron Kinnon at akinnon@flfoundation.org

#### **Thank You to Our Event Sponsors and Partners**

















# Learners to Earners Solution Summit A FREE 4-Part Virtual Workforce Solution Series



Preparing Florida's Future Workforce and What Employers Need to Know Tuesday, November 10, 10am – Noon

Creating a Seamless Path from the Classroom to the Workroom Thursday, November 12, 10am – Noon

The Need for Higher Quality Education Pre-K Through Grade 12
Tuesday, November, 17, 10am – Noon

Improving Access and Outcomes for Early Learning and Kindergarten Readiness

Thursday, November 19, 10am – Noon



#### Today's Discussion Leaders



Michelle Dennard

President & CEO

CareerSource Florida



Madeline Pumariega

Executive Vice President and Provost
Tallahassee Community College



Tony Carvajal
President & CEO
The Able Trust



Joe Marino
Executive Director
Veterans Florida





#### The Florida 2030 Blueprint: Uniting Businesses For Good

17<sup>th</sup> to 10<sup>th</sup>



39 Goals





#### Florida At A Glance

- Florida's Economy \$1.1 Trillion GDP (17<sup>th</sup>)
- 22 Million Residents
  - 3<sup>rd</sup> / 26M By 2030 / More Than 900/Day
- 131.4 Million Visitors In 2019 (+50M by 2030)
- Florida Created 1 Out Of Every 11 New U.S. Jobs since 2015





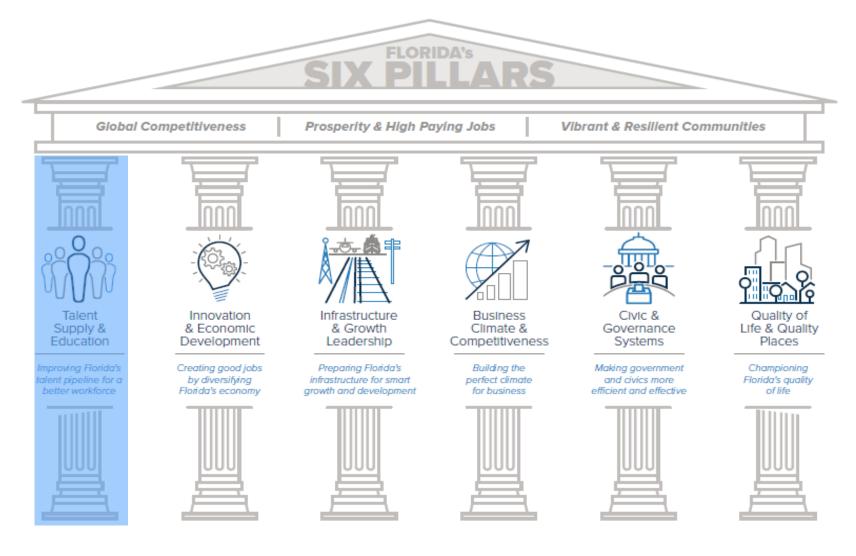
#### COVID-19 and the Impact on Florida's Workforce

- Number of Floridians working: 8.5325 Million
  - Down from 9.0716 Million in February
- Unemployment Rate: 7.6%
  - Up 4.7 percentage points from a year ago
- Number of Unemployed Floridians: 770,000
  - Up from 304,000 last year





#### The Florida 2030 Blueprint





Help secure Florida's future at Florida2030.org



Track Florida's progress at TheFloridaScorecard.org

#### Florida's 2030 Goals and Strategies

#### WHERE DO WE WANT TO GO?

2030 Targets

Global Competitiveness
Grow Florida into a top 10

global economy

Prosperity & High Paying Jobs

Create a path to prosperity for all zip codes in Florida

Vibrant & Resilient Communities

Position Florida among the top states for attracting and retaining talent and visitors of all ages

#### Improving Florida's talent pipeline for a better workforce

>80% of Florida's workforce has essential employability skills

>60% of Floridians 25-64 have a high-value postsecondary certificate, degree, or training experience

95% of entering high school students graduate within 4 years

100% of Florida 8th graders read & perform math at or above grade level

100% of Florida 3rd graders read at or above grade level

100% of children are ready for kindergarten

CHAMBER FOUNDATI

Creating good jobs by diversifying Florida's economy

GOALS

Top state for gross domestic product and top quartile most diversified state economy

#1 state for overseas visitors

Goods exports double and services exports triple

Top 5 state for manufacturing jobs

Top 3 state for technology jobs

#1 state for business startups

Top 3 state for venture capital investments

Top 3 state for research and development funding and patents issued

Rural county share of Florida gross domestic product doubles Preparing Florida's infrastructure for smart growth and development

Diverse, attainable housing to meet future demand

Every resident has access to public and private mobility services

All major population and economic centers connected to regional, national, and global markets by high-capacity corridors

World's most capable spaceport; toptier airports, seaports, and surface transportation hubs in U.S.

100% of Florida residents have access to high-speed communications connectivity

Diverse and reliable energy, water, and waste management resources to meet future demand

All Florida residents protected by resiliency plans

#### WHERE DO WE WANT TO GO?

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Global Competitiveness

Grow Florida into a top 10 global economy

GOALS

Prosperity & High Paying Jobs

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#### Building the perfect climate for business

Actuarially sound property insurance rates based on actual risk and competition

#1 business tax climate in the nation

Regulatory, labor, and operating risk environments rated among top 5 in the nation

Environmental permitting and local land use processes rated among top quartile in the nation

Occupational licensing laws rated among top 5 in the nation

Legal climate improves to top quartile in the nation

#### Making government and civics more efficient and effective

100% of state agencies aligned with Florida 2030 goals

100% of regional economic development plans aligned with Florida 2030 goals

100% of Florida residents covered by regional visioning processes

Increased size and impact of nonprofit and philanthropic sectors

Doubling the rate of Floridians who volunteer and participate in civic and public service, moving us from the bottom to the top quartile

#### Championing Florida's quality of life Top 5 state for overall well being

Florida's brand and reputation as best place to live, work, raise a family, visit, learn, play, relocate, and compete remains top in the nation

> <10% of Florida children live in poverty and 100% have a pathway out

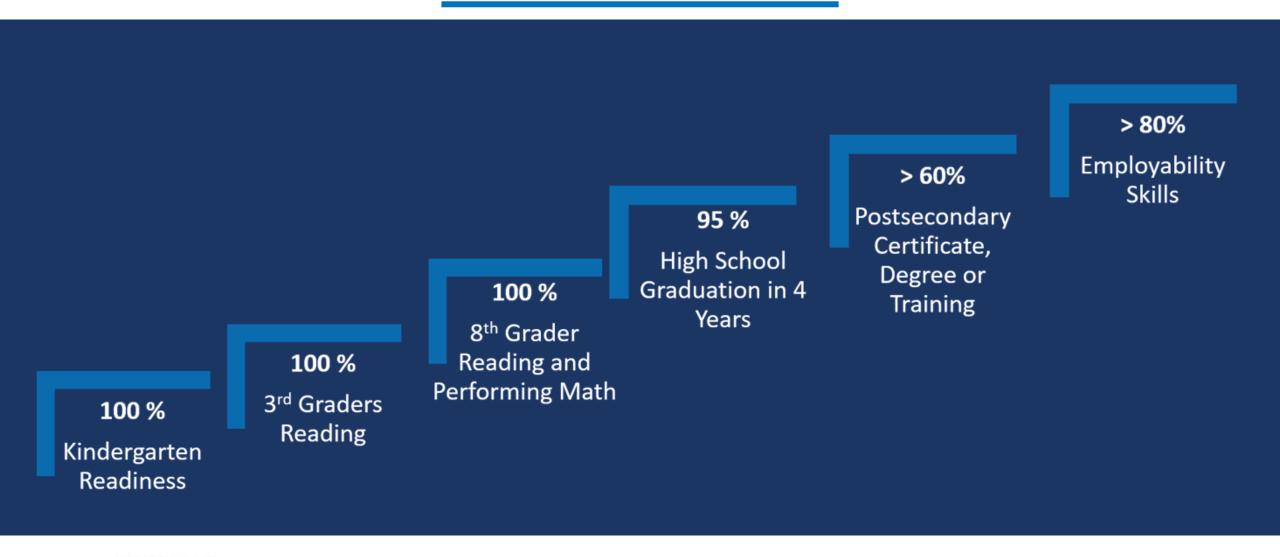
< 10% of Florida residents live in housing-cost burdened households

Crime rates rank among the lowest 10 states

Florida protects and enhances the value of its arts, culture, heritage, and sense of place



## Florida 2030 Blueprint (6 Talent Goals): Improving Florida's Talent Pipeline for a Better Workforce





#### Florida 2030 Blueprint: Improving Florida's Talent Pipeline for a Better Workforce

## By 2030:

> 80% of Florida's workforce has essential employability skills





### Florida should align Policy and Systems to Workforce Needs

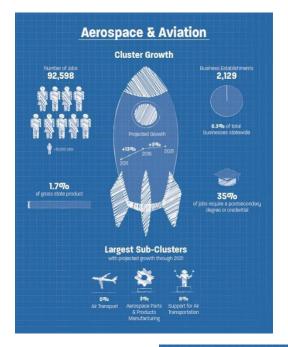


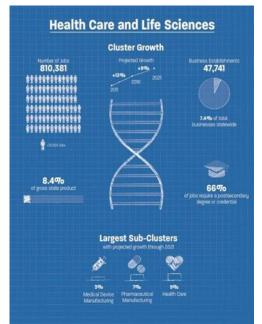


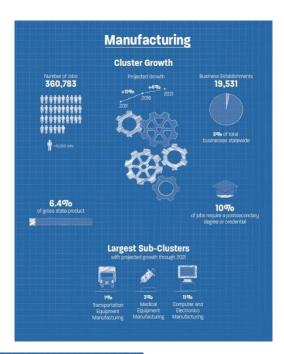


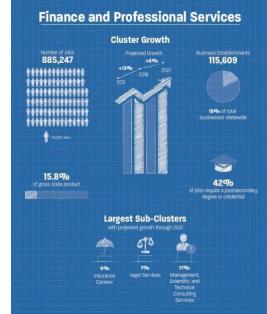
Aligning workforce systems (supply) with industry needs (demand) helps secure Florida's Future and keep the momentum going.

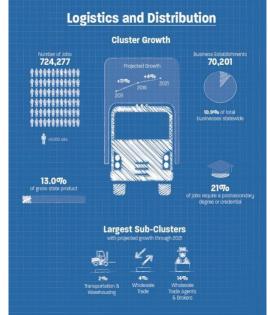














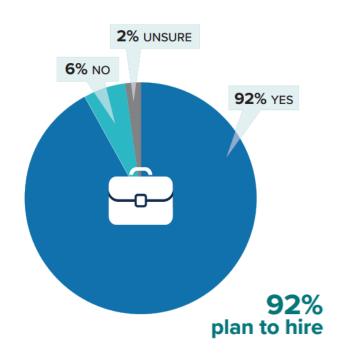


Florida 2030 Workforce Research Says...

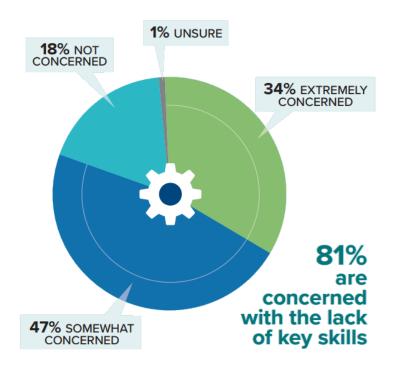


#### Job Creators Identified Workforce Priorities

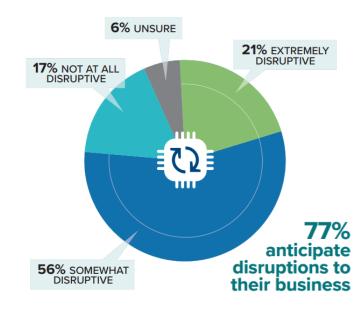
Over the next year, do you expect to hire new employees in Florida?



How concerned are you about the lack of key skills (employability skills, soft skills, digital skills) as a threat to your business?



How disruptive do you think changes in core technologies, workforce generational shifts, or artificial intelligence will be for your business over the next 10 years?





www.FLChamber.com/FloridaWorkforce2030

# 1. Career pathways focused on industry needs

- Upskilling
- Middle and High School Programs





## 2. Work-based learning



- Internships
- Apprenticeships
- Industry certification
   Upon Graduation









## 3. Equity Gaps

- Educational
   Attainment
- Labor Participation







# 4. Scalable Training Programs

- Digital Training
- TuitionReimbursement





# 5. Data Informed Policy Decisions



- Florida Department of Education
- Florida Department of Economic Opportunity
- Talent Development Council







#### **Building Florida's Future Workforce**



### Michelle Dennard

President & CEO
CareerSource Florida

Florida Chamber Foundation Board of Trustees



# BUILDING A RESILIENT WORKFORCE IN FLORIDA



## CareerSource Florida is the state's workforce policy and investment board dedicated to enabling economic prosperity for all Floridians.

# CareerSource Florida Network

- 1. CareerSource Escarosa
- 2. CareerSource Okaloosa Walton
- 3. CareerSource Chipola
- 4. CareerSource Gulf Coast
- 5. CareerSource Capital Region
- 6. CareerSource North Florida
- 7. CareerSource Florida Crown
- 8. CareerSource Northeast Florida
- 9. CareerSource North Central Florida
- 10. CareerSource Citrus Levy Marion
- 11. CareerSource Flagler Volusia
- 12. CareerSource Central Florida

- 13. CareerSource Brevard
- 14. CareerSource Pinellas
- 15. CareerSource Tampa Bay
- 16. CareerSource Pasco Hernando
- 17. CareerSource Polk
- 18. CareerSource Suncoast
- 19. CareerSource Heartland
- 20. CareerSource Research Coast
- 21. CareerSource Palm Beach County
- 22. CareerSource Broward
- 23. CareerSource South Florida
- 24. CareerSource Southwest Florida

#### ABOUT CAREERSOURCE FLORIDA

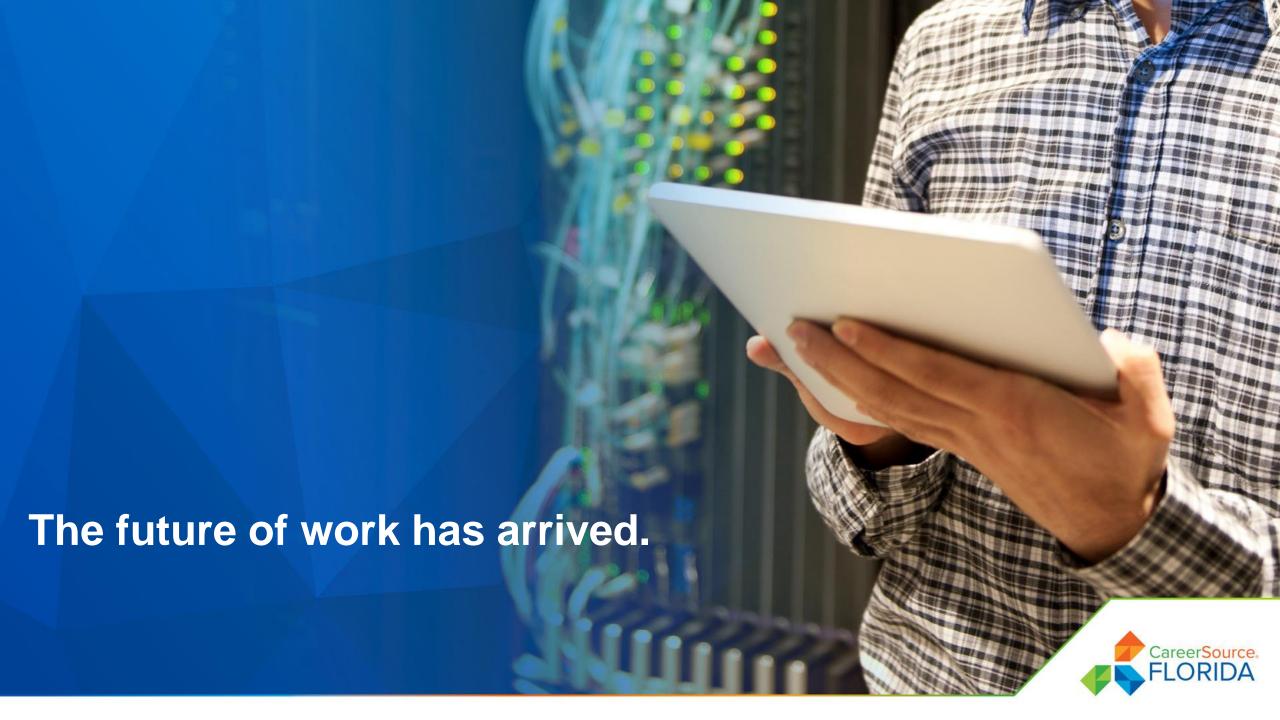
#### **Vision**

Florida will be the global leader for talent.

#### **Mission**

To connect employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.



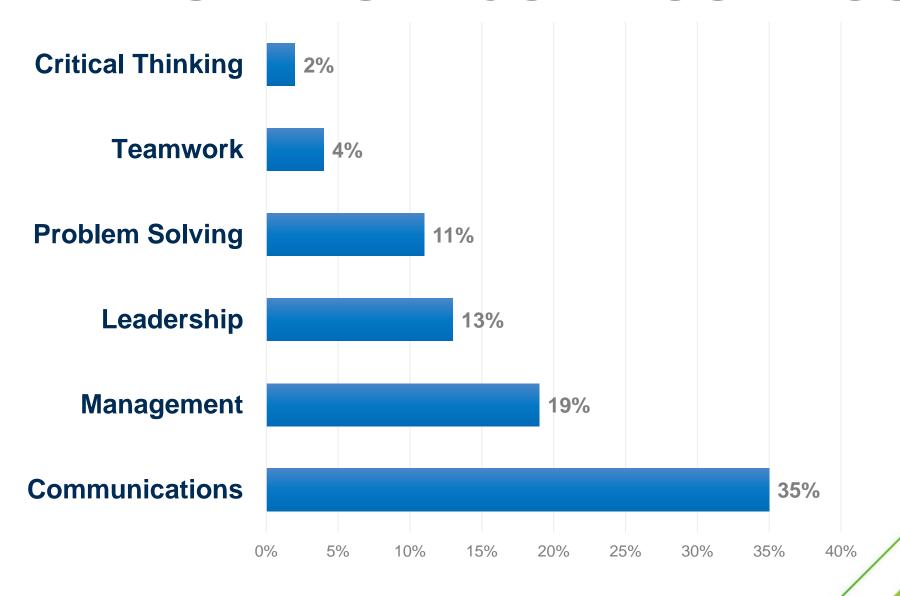


#### **OUR OPPORTUNITY**

- Resilient skills
- Work-based learning opportunities
- Inclusive recovery



### RESILIENT SKILLS IN JOB POSTINGS



CareerSource

Source: EMSI



# **apprentice FLORIDa**

#### INCLUSIVE ECONOMIC RECOVERY

- Emphasis for growth in STEM occupations
- COVID-19 disproportionate impacts
  - o Age
  - Education level
  - Underrepresented populations





## Michelle Dennard

President and CEO, CareerSource Florida

- (a) mdennard@careersourceflorida.com
- ( careersourceflorida.com
- CareerSource Florida
- @MDennardCEO
- Michelle Dennard

#### Rapid Credentialing in Florida



### Madeline Pumariega

Executive Vice
President and Provost
Tallahassee
Community College





# Be Essential

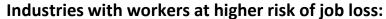


# Rapid Credentials

#### 10 largest immediate-risk industries

Industry (3-digit NAICS)	Workers (millions)
Food services and drinking places	9,765
General merchandise stores	2,841
Personal and laundry services	2,603
Amusement, gambling and recreation	2,198
Motor vehicle and parts dealers	2,010
Miscellaneous store retailers	1,706
Accommodation	1,692
Child day care services (NAICS – 6244)	1,586
Building material and garden supply stores	1,526
Clothing and clothing accessories stores	1,471
Other industries	9,814
Total, all immediate-risk industries	37,212









#### **National & State Outlook**

Objective: Align employer workforce needs to the training programs and individuals completing the programs.

#### **Employer Champions**

- Tallahassee Memorial Healthcare
- Capital Regional Medical Center (HCA)
- Home Instead Senior Care
- Inspired Technologies
- Tallahassee Police Department
- Orange County Sheriff Office
- Hillsborough County Sheriff Office
- Westminster Oaks
- North FL Medical Centers
- Seminole Trusses
- Wakulla Health Department



- Centurion
- Coaxis
- Moore Bass Consulting
- Tradesman International
- MetroNet
- PMG
- Hopewell In-Home Senior Care





**Employer Engagement** 

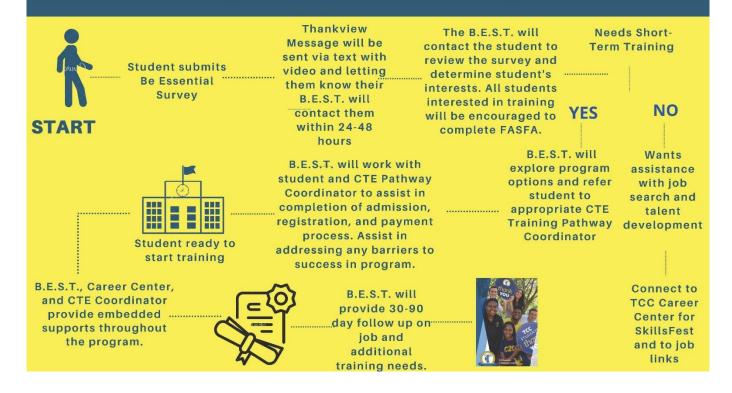
# BE ESSENTIAL





# ICC: Be Essential Campaign

CONNECT TO YOUR OWN PERSONAL B.E.S.T.
(BE ESSENTIAL SUPPORT TRAINER)



TCC's Response - COVID Impacted Unemployed/Job Seekers

#### **Business Information & Technology (BIT)** Program Accounting Technology Management Certificate Accounting Technology Operations Certificate Accounting Technology Specialist Certificate Applied Cybersecurity, Career and Technical Certificate Business Entrepreneurship Certificate **CAD Foundations Certificate** Computer Programming and Analysis Certificate Computer Programming Specialist Certificate Empowered 2 Entrepreneurship (ENT0004) Engineering Technologies Support Specialist Certificate Entrepreneurship Introduction Course (ENT0001) Medical Administrative Specialist Certificate **Network Infrastructure Certificate** Network Security: Cyber Forensics, College Credit Certificate **Network Support Technician Certificate** Office Management Certificate Office Specialist Certificate Office Support Certificate Risk Management – Introduction to Risk Management and Insurance

# Construction, Manufacturing & Engineering Program Building Construction Specialist Certificate CNC Production Specialist Digital Media Program Digital Media/Multimedia Certificate Graphic Design Support Certificate Environmental Program Drones - Introduction to Unmanned Systems Drones - Unmanned Ground Flight School (FAA 107 Course)

Drones - Advanced Editing (Using Unmanned Aerial Systems)

Surgical Technology Specialist Certificate

# Healthcare Program Central Sterile Processing Technologist Certificate\* Dental Assisting Technology & Management Applied Technology Diploma\* Endoscopy Technician Certificate\*\* Nurse Assistant, Long Term Care Career and Technical Certificate Paramedic Certificate\*\*\*

# Technical Certificate Corrections Basic Recruit Career and Technical Certificate Corrections Crossover: Correctional Probation to Corrections Career and Technical Certificate Corrections Crossover: Law Enforcement to Corrections Career and Technical Certificate Emergency Medical Technician Applied Technology Diploma\*\*\* Firefighter Career and Technical Certificate Law Enforcement Basic Recruit Career and Technical Certificate Law Enforcement Crossover: Correctional Probation to Law Enforcement Career and Technical Certificate

**Public Service** 

**Program** 

Correctional Probation Crossover: Corrections to Correctional Probation Career and

Correctional Probation Basic Recruit Career and Technical Certificate

#### Transportation & Logistics Program

Law Enforcement Crossover: Corrections to Law Enforcement Career and Technical

Commercial Vehicle Driving Career and Technical Certificate

Certificate



Small Business Management Certificate

Trades 2 Entrepreneurship (ENT0002)

#### **Be Essential Training List**

### BE ESSENTIAL

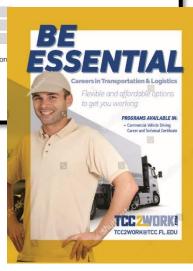
Thank you for expressing interest in the TCC Be Essential Initiative. The information captured in this survey will serve to help us better understand your personal profile and assist us in identifying training and/or employment opportunities that best match your particular needs. Additionally, you will have the opportunity to opt-in for target skill development workshops, webinars and information sessions. Please answer all questions as accurately as possible.

#### Demographics

\* 1. Contact Information

Name (First & Last)
TCC Student ID (if
applicable)
Email Address
Phone Number

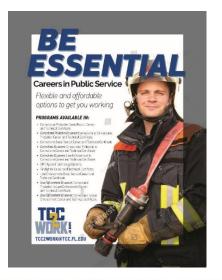
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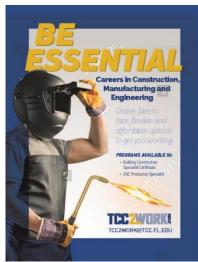


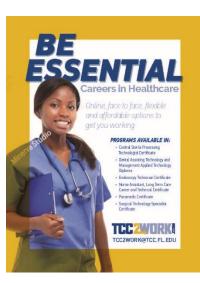






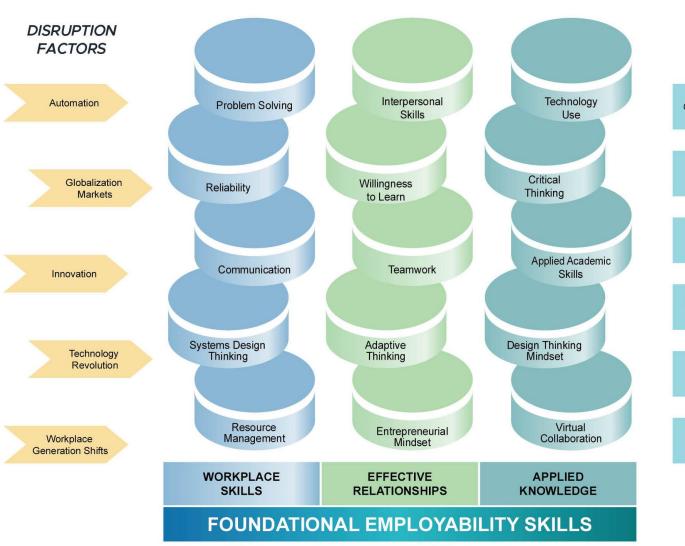








#### **FUTURE OF WORK**



#### DELIVERY MODELS

On Demand Training

Apprenticeships

On the Job Training

Competency Based Education

Higher Education

K-12

- The future of work in the next decade will have enormous disruption as a result of a series of factors.
- The key to remaining competitive is to have a strong talent pipeline.
- Today K-12 and higher education are the primary deliver modes of formal education
- The future will see expanding delivery models that included increased on the job training and on demand training programs to meet industry needs.

# Future Ready Badging

#### Essential skills required to earn "Future Ready" badge:

- 1. Communication
- 2. Teamwork
- 3. Leadership
- 4. Problem Solving

- 5. Change Management
- 6. Diversity









Giving the community an edge

## Community Reemployment Plan

#### Triggers:

- Increasing Unemployment Numbers
- · Exhausted Unemployment Benefits
- Community Safety-Net (Housing\*, Food, Utilities, etc)
- Vulnerable Industries

Yoursely under fereilment (mixture marriets)







teemployment











Safety-Net

Providing support through health & human services

WORKFORCE BOARD

> First priority -Employment

BE ESSENTIAL

Fast-Track Training

EDC-CHAMBER -OEV

Identifying employers looking to hire immediately





Call to

Action





### **Hiring Employees with Disabilities**



# Tony Carvajal

President & CEO
The Able Trust

Florida Chamber Foundation Board of Trustees



#### **Hiring Veterans in Florida**







Your Pursuit • Our Power

**Hiring Veterans in Florida** 

Veterans Florida is a non-profit corporation created by the State of Florida in 2014 to help veterans fully transition to civilian life in the Sunshine State and to promote Florida, the most veteran-friendly state in the country, as the best place to reside upon leaving the military.

Attract and retain Veterans and their families by connecting them to employment, training and educational opportunities

**Strengthen** Florida businesses by educating them on the value and skill sets Veterans bring to the workforce and providing training resources for their Veteran hires

**Enhance** the entrepreneurial skills of Veterans

#### veteransflorida.org

#### **VETS Program**

Veterans Employment and Training Services, Section 295.22, Florida Statutes

Statute	Services
Market the state to veterans	Marketing with VISIT Florida
Assist veterans seeking employment	Career Services
Assist employers hiring veterans	Workforce Recruiting
Provide workforce grant for employers	Workforce Training Grant
Administer veteran entrepreneur initiative	Entrepreneurship Program and Partners

#### Marketing

US Servicemembers within 12 months prior to, and veterans within 24 months after, separating or retiring from the military

#### 200,000

Geographically located at major and minor military installations in Florida and around the country, predominantly in the Southeast US, Texas, California, and East Coast US

#### veteransflorida.org

#### Marketing

Branding and Messaging



A high-growth economy, no taxes on income or military retirement, and beautiful weather all year. Create a profile to let us power your pursuit.





The country's top schools?

Veteran resource centers on every campus?

Booming economy? <a>V</a>

Florida's the top state for veterans and it's not even close.

https://www.veteransflorida.org/veteran-r.../higher-education/



#### **Career Services**

<b>Transition Services</b>	Career Services	Job Placement
<ul> <li>Inform about Florida industries and opportunities</li> <li>Activity checkpoints as retirement or separation approaches</li> </ul>	<ul> <li>Skills and career preference assessments</li> <li>Resume assistance</li> <li>Interview preparation</li> </ul>	Coach veterans through start date at new job

Available to transitioning service members, veterans, Guard/Reserve, and spouses

#### **Veterans Skills**

#### **Soft Skills**

- Leadership
- Teamwork
- Adaptable
- Mission focused

#### **Hard Skills**

- Engineering and Engineering Tech
- Logistics and Transportation
- Information Technology and Cyber Security
- Law Enforcement

#### Workforce Services

#### **Workforce Recruiting**

- Seek to fill open jobs with military veterans
- Review resumes with military experience and make job match recommendations based on transferable skills

#### **Workforce Training Grant**

- 50% reimbursement for employer paid, skills based training for veteran employees, new or existing
- Up to \$8,000 per veteran
- Up to \$200,000 total per year
- High tech industries have preference

#### DoD Skillbridge

A Department of Defense Program which enables transitioning servicemembers:

- with less than 180 days until separation or retirement
- to gain workforce training at an employer or industry partner under an apprenticeship or internship in lieu of their military duties
- while retaining their full DoD pay and benefits.

Employers do not provide salary or benefits for the servicemember during the training.

#### Statewide Skillbridge Initiative

Florida has the opportunity to stay in the lead at this important time establishing its own Skillbridge initiative. Doing so trains the veteran workforce of tomorrow and keeps the state competitive for employers and industry.

Other states' governments, some working in conjunction with their states' chamber of commerce, have enacted statewide Skillbridge initiatives.

#### Florida Statewide Skillbridge Initiative

Florida needs a new statewide initiative to blend Skillbridge into existing services for transitioning servicemembers and the employers who need them.

Veterans Florida is uniquely positioned to lead the initiative.

#### Florida Statewide Skillbridge Initiative

Through administering the Veterans Employment and Training Services (VETS) Program, Veterans Florida works daily with transitioning servicemembers all over the country and employers in growth industry sectors.

Additionally, we collaborate with Florida Department of Veterans Affairs, Enterprise Florida, CareerSource Florida, Florida Chamber Foundation, and others, to enhance economic opportunity for transitioning servicemembers in Florida and across the country.

#### **Hiring Veterans in Florida**



veteransflorida.org

Copies of these slides and additional materials may be requested and obtained by emailing <a href="marino@veteransflorida.org">marino@veteransflorida.org</a>

# Open Discussion and Q&A



### Join Us on Thursday, Nov 12: Creating a Seamless Path from the Classroom to the Workroom



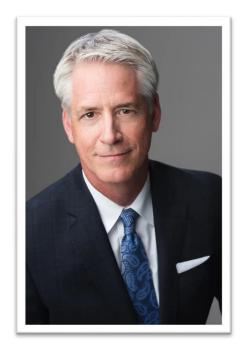
Henry Mack
Chancellor, Division of Career
and Adult Education
Florida Department of Education



Kathy Hebda
Chancellor, Division of
Florida Colleges
Florida Department of Education



Marshall Criser, III
Chancellor, State University System
Florida Department of Education



Bob Boyd

President & CEO

Independent Colleges and
Universities of Florida (ICUF)





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Part 1: Preparing Florida's Future Workforce and What Employers Need to Know

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